

Distributor Services

Providing our customers with the tools for success



Technical services

The following technical services are available:

- Integrity testing
 - Bubblepoint
 - Diffusive flow
 - Water intrusion
 - Pressure hold / decay
- Porometry/pore size distribution
- OSU-F2 filter efficiency testing
- Flow Vs differential pressure testing
- Optical microscopy – image analysis
- UV spectrophotometer – assays (e.g. amount of polyphenols in beer, preservatives in ophthalmic solutions)
- Filterability testing
Scale-up from disc to 10" cartridge
- Particle size analysis
Range from 0.3-150µm
- Silt density index analysis
- Materials and chemical compatibility testing
- Product-based validation of pharmaceutical processes

Quality

- ISO9001:2015 certified for the design and manufacture of filtration products and systems
- Cleanroom packaging

Literature

- Catalogues
- Datasheets
- Validation guides
- Case studies
- Cross references lists
- Chemical compatibility guide

Training

- Factory training in design, manufacture and test
- On-site training
- Sample packs containing sample media and key products
- Webinars
- Instructional Videos

Customer Support

- Dedicated regional management
- Full customer process filtration plant surveys
- Manufacturing site dedicated account management
- Periodic email news updates

